

GraffixPro Studio™ Getting Started Guide

The GraffixPro Studio™ Software is comprised of a set of linked applications: the Administrator, the Library, and the design software. This guide outlines the procedures you will need to follow when installing this product.

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GraffixPro Studio™ software – Components

The GraffixPro Studio™ software installation consists of three parts, the GraffixPro Studio™ Administrator, GraffixPro Studio™ Library, and the GraffixPro Studio™ design software.

The GraffixPro Studio™ Administrator is a browser-based application, which is used to manage all the products, designs, and fonts on GraffixPro Studio; the GraffixPro Studio™ Library, which installs a library of designs and fonts; and the GraffixPro Studio™ design software, which is for actually creating and outputting designs.

System Requirements

The following are the requirements for installing the GraffixPro Studio™ software package.

- Genuine Intel® Pentium®¹ V, dual-core computer (or better).
- Operating systems - either:
Windows® 8² (32 or 64 bit) OR
Windows® 7 (32 or 64 bit) with Service Pack 1 OR
XP Pro (32-bit) with Service Pack 3 and IIS
- Microsoft .NET Framework 3.5 & Microsoft .NET Framework 4.0*
- MySQL™ Server 5.5*
- MySQL™ Connector ODBC (x86)*
- MySQL™ Connector NET 6.4.4 (x86)*
- 2 GB of RAM
- 50 GB free disk space



*During the installation process, the GraffixPro Studio™ Administrator installer will automatically check for these components on your computer. If any of them are not found, it will install these components automatically.

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Installation

The Administrator, the Library, and the design software may all be installed from the same application, the GraffixPro Studio™ software Installer. The following files are required for a complete installation:

- GraffixProStudioInstaller
- GraffixProStudio Administrator Setup
- GraffixProStudio Library Setup
- GraffixProStudio Setup
- The ISSetup Prerequisites folder



Note: If you already have GraffixPro Studio installed, and are updating to the latest version, the ISSetup prerequisites folder is not required.

The required files and folders are included in the GraffixPro Studio ZIP folder that is downloaded from the GraffixPro Studio™ web site.

Before beginning the installation, you must unzip this folder. **Important note:** After you have unzipped this folder, it is imperative that all the install files, and the ISSetup files, if required, are saved to the same destination folder on your computer.

Important note for Designers running Windows® XP Pro (32-bit)¹

For PCs with Windows® XP Pro (32-bit), there is one additional action that **must** be completed before installing the GraffixPro Studio™ software. For this system, the Internet Information Services (IIS) Windows component must be turned on manually before installation.

To install IIS on Windows XP Pro (32-bit):

- 1) Go to Start—Control Panel—Add or Remove Programs.
You see the Add or Remove Programs window.
- 2) From the sidebar, select Add/Remove Windows components.
You see the Windows Components Wizard window.
- 3) Check the **Internet Information Services (IIS)** check box, and click Next.
The Windows components window will install the component.
- 4) Click Close.

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Installing the Administrator

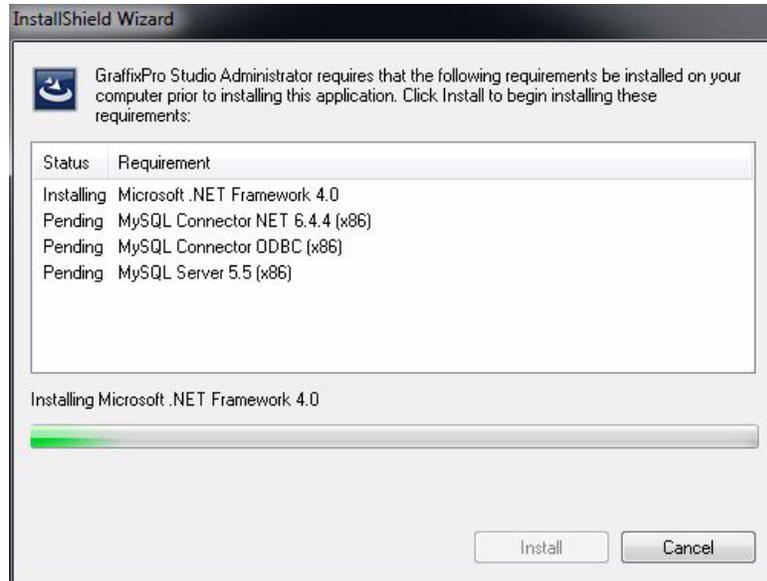
To Install the Administrator:

- 1) If the Installer does not launch automatically, browse to "GraffixProStudioInstaller.exe" and double-click it.
You see the Installer dialog.



- 2) Click the "Install GraffixPro Studio™ Administrator" button.
You see the InstallShield Wizard "prerequisites" window.
- 3) Before the Administrator installation can begin, the Installer must check for the following prerequisites, to see if they need to be installed on your computer. If one or more of them is not installed, it will install whatever is needed.
 - ♦ Microsoft® .NET Framework 3.5¹
 - ♦ Microsoft® .NET Framework 4.0
 - ♦ MySQL™ Server 5.5
 - ♦ MySQL™ Connector ODBC (x86)
 - ♦ MySQL™ Connector NET6.4.4 (x86)
- 4) Click Install; wait a few moments while the prerequisites are installed.

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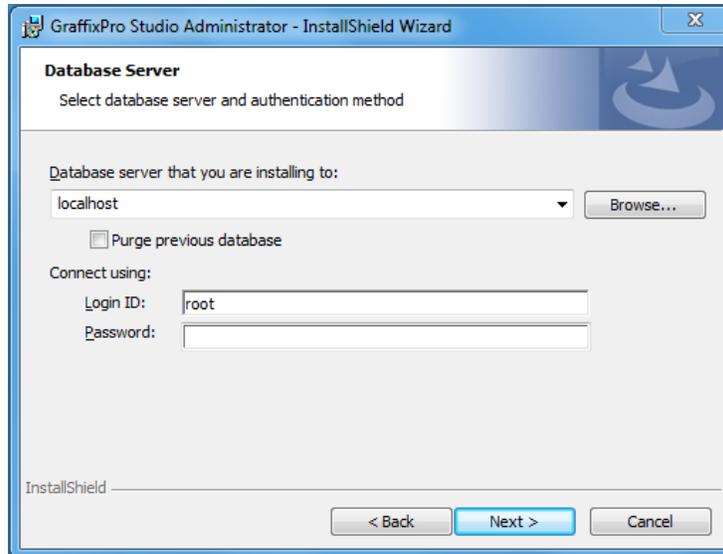


When the prerequisites have finished installing, a new Installshield Wizard installer screen will open.



On some computers, these prerequisites will already be installed; in this case, the preceding steps will be omitted.

- 5) Click Next.
You see the License agreement page.
- 6) Check "I accept the terms in the licence agreement," and click Next.
You see the Customer information page.
- 7) Enter your name, and the organization name, into the Customer Information fields. Click Next.
You see the Database Server page.



If you check "Purge previous database" the installation process will clear the database of all changes you have made previously in the GraffixPro Administrator - including any designs, fonts, products, prices, etc, that you have added or set. The database will be reset with the default settings that come with the fresh install.

Therefore, it is advised that you do not check this box, unless you are very sure that there is nothing in the existing database that you want to keep.

- 8) From the "Database server that you are installing to" list, choose **localhost**.
- 9) In the "Connect using" field, leave "root" as the Login ID; the "Password" field should be left blank.



The Login ID and Password are used to connect to the MySQL database. By default, the password is left blank when this database is installed. If you ever choose to change your MySQL database password, then you must enter that password here when running an update that is installed in the future. Otherwise, the install will fail, since the password will not match the password used to connect to the MySQL database.

- 10) Click Next.

You see the IIS (Internet Information Services) installation page. The Installer will check that the correct version of IIS is installed; if it is not, the Installer will install it now.



The above step will not occur when installing on computers running Windows® XP Pro (32-bit). For this operating system, the IIS must be installed manually – see “Important note for Designers running Windows® XP Pro (32-bit),” above.

11) Click Next.

While the IIS installation is proceeding, you will see a “spinning” cursor. Do NOT click any button during this time.

When the IIS installation is done, the GraffixPro Studio™ Administrator installation will proceed automatically; you will see the InstallShield “Ready to install” window.

12) Click Install to begin the installation of the Administrator.

When the installation of the Administrator has been completed, you will see a new dialog. On this dialog, you can check the “Launch GraffixPro Studio Administrator” box; if checked, the Activation dialog will open when you click Finished. You can now fill in the appropriate information, including your activation serial number, that is required to activate the software. Then, the Administrator will open in your browser.



Alternatively, if you wish to activate later, close this dialog and proceed with the next steps in the installation. You will be able to open the Activation Dialog at a later time by Selecting All Programs—GraffixPro Studio—GraffixPro Studio Activator.

*When the installation of the Administrator is complete, you may install the Library and the design software. Return to the GraffixPro Studio™ Installer to install these components. **Note that the order is crucial – the Administrator must be installed before the Library.***

Installing the Library

The GraffixPro Studio™ Library installs a collection of designs and fonts that appear in the GraffixPro Studio™ software.

To Install the Library:

- 1) Open the GraffixPro Installer, and click the “Install GraffixPro Studio™ Library” button.

*Wait a few moments while the necessary files are extracted.
You see a new Installshield wizard window.*

- 2) Click Next to begin the installation.

You see the License Agreement window.

- 3) Check “I accept the terms in the license agreement,” and click Next.

- 4) Enter your name and organization information, and click Next.
You see the "Setup Type" window.
- 5) Select the "Complete" setup type, and click Next.
You see the Ready to Install the Program window.
- 6) Click "Install."
Wait while the files are installed; when the installation is complete, you will see a new Installshield window.
- 7) Click Finish.
The Installshield wizard will close, and you will now have access to the files in the Library through the GraffixPro Studio™ Administrator.

Installing GraffixPro Studio design software

- 1) Open the GraffixPro Installer, and click the "Install GraffixPro Studio" button.
- 2) You see the "Installing GraffixPro Studio" window, which shows the progress of the installation; please wait while the files are installed.
You see an "Application Install" screen.



- 3) The install screen displays the following settings:
 - ♦ Install Adobe AIR 3.5; this step is required.
 - ♦ Add desktop shortcut (checked on by default).
 - ♦ Start application after installing (checked on by default).
 - ♦ Installation location (defaults to C:\Program Files (x86)). To browse to a different location, click the folder  icon.
- 4) After making changes (if required) to the default settings, click Continue.
You see Adobe AIR License Agreement window.
- 5) Click “I agree.”
The Adobe AIR 3.5 component will be installed. When this installation is complete, GraffixPro Studio™ will open.

Activating GraffixPro Studio™ Software

Software activation is controlled through your serial number. You should have either a permanent serial number, or a trial serial number that has been provided to you by your distributor.

The following procedure outlines the activation process.



A working internet connection is required for automatic activation, and to access certain images.

If no internet connection is available, the software can be activated manually, by contacting technical support, at the above number.

To activate the software:

- 1) Do one of the following
 - ♦ Open the GraffixPro Studio™ Administrator.
 - ♦ Choose Start–All Programs–GraffixPro Studio–GraffixPro Studio Activator.

You see the Activation screen.



You can also go through the Activation immediately after completing the Administrator installation, when prompted to do so.

- 2) Fill in the required activation information in the appropriate fields.



Fields marked with an asterisk (*) are required - your software will not be activated otherwise.

For information about our policy concerning the personal data entered on this sheet, please click the "Privacy Policy" link on this screen.

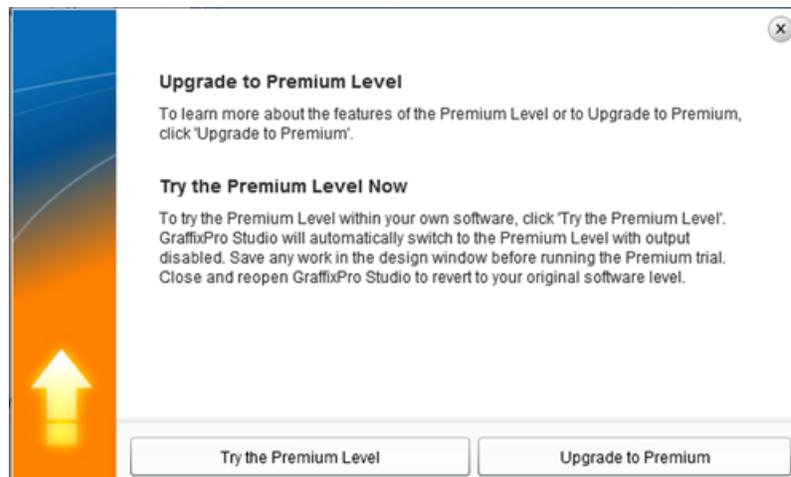
- 3) Type your individual activation serial number into the Activation Serial Number field.
- 4) Click the Activate Now button on the dialog.
The GraffixPro Studio™ software will open.

Upgrading

There are two levels of functionality for the GraffixPro Studio™ software. Depending on what you purchase, you will see the appropriate tools for your level when you use the GraffixPro Studio™ design software component. If you have a standard version of the GraffixPro Studio™ software installed already, and then get an upgrade to Premium (additional purchase required), you will have to update the activation to see the additional tools.

There is an option to see the Premium features and try them out

temporarily before buying it. To do this, click the Try & Buy  button on the toolbar. This opens the following dialog:



On this dialog, you will be presented with two options – “Try the Premium Level” and “Upgrade to Premium.”

- If you click “Try the Premium Level” the GraffixPro Studio™ software will enable all the Premium features, but with the output tools (Save and Print) disabled.
To return to the fully-enabled version, simply close the program and re-start it.
- If you click “Upgrade to Premium,” a link to the web site will open in your default browser. You will be able to purchase the full upgrade to Premium level on this web site.



When you do upgrade to Premium, you will need to update the version of GraffixPro Studio™ installed on your computer. To update your activation do the following: Select Start—All Programs—GraffixPro Studio—GraffixPro Studio Activator. In the Activation dialog click the “Update Options” button, and then “Close.”

Deactivating GraffixPro Studio

Once GraffixPro Studio has been activated, it is possible to deactivate the software by re-opening the activation dialog.



Note: Deactivation is not available with trial serial numbers.

Deactivation effectively ‘frees up’ the Activation Serial Number so that it can be used again; for example, if you want to transfer GraffixPro Studio to a different computer and reactivate it on there.



You must be connected to the internet to deactivate the software.

To deactivate GraffixPro Studio:

- 1) Select Start—All Programs—GraffixPro Studio—GraffixPro Studio Activator.
The Activator dialog will open, displaying the user’s personal information and the Activation Serial Number.
- 2) Click the Deactivate button.
You see a warning dialog.
- 3) Click Yes to confirm that you want to deactivate.

- 4 A message appears confirming that the software has been deactivated.
- 5 Click OK to dismiss the message, and then click Close in the Activation dialog.

The copy of GraffixPro Studio on this computer will now be deactivated, and is no longer available for use. You can now re-use the Activation Serial number on a different computer.

